

CORRIGENDUM

Ref. No.: APCOB/ITD/2279083/PROCUREMENT OF SOFTWARE/2026-27/02

Date: 06-08-2026

Corrigendum to the Short Tender for Selection of Vendor for SMS & WhatsApp Messaging Services.

With reference to the Short Tender for Selection of Vendor for SMS & WhatsApp Messaging Services, the following amendments/additions are hereby issued. This Corrigendum shall form an integral part of the Tender Document.

1. Addition of Contact Details for Submission of Tender

The following contact details shall be added under the section "**Contact/Address for Tender Submission**":

Particulars	Details
Officer	Sri. Adam Shafi Shaik
Designation	Deputy General Manager (ITD)
Organization	The Andhra Pradesh State Cooperative Bank Ltd.
Address	#27-29-28, NTR Sahakara Bhavan, Governorpet, Vijayawada – 520002
E-mail	info.tech@apcob.bank.in , itinnovations@apcob.bank.in
Contact Numbers	0866-2429062, 8712014429

2. Addition of Annexures

The following Annexures shall be added to the Tender Document and shall be submitted by the bidders as part of their bid, wherever applicable:

Annexure No. Description

Annexure – I Technical Bid Submission Letter

Annexure – II Vendor Profile

Annexure – III Eligibility Criteria Compliance & Technical Compliance Matrix

Annexure – IV Declaration Regarding Clean Track Record

Annexure – V Commercial Response

The formats of the above Annexures are enclosed with this Corrigendum and shall be treated as part of the original Tender Document.

1. This Corrigendum forms an integral part of the Tender Document.
2. All prospective bidders are requested to take note of the above amendments while preparing and submitting their bids.
3. Except for the changes mentioned above, all other terms and conditions of the Short Tender shall remain **unchanged** and continue to be in force.

ADAM SHAFI SHAIK
DEPUTY GENERAL MANAGER

ANNEXURE – I
TECHNICAL BID SUBMISSION LETTER

To

The Deputy General Manager (ITD)
The Andhra Pradesh State Cooperative Bank Ltd. (APCOB)
NTR Sahakara Bhavan
Governorpet, Vijayawada – 520002

Sub: Technical Bid for Selection of Vendor for SMS & WhatsApp Messaging Services

Sir,

We hereby submit our Technical Bid in response to the Tender Ref. No. APCOB/ITD/2279083/PROCUREMENT OF SOFTWARE/2026-27.

We certify that:

1. We have carefully examined and understood the tender document.
2. We agree to abide by all terms and conditions.
3. The information furnished is true and correct.
4. We understand that submission of false information may lead to disqualification.
5. We agree that APCOB reserves the right to accept or reject any bid.

Authorized Signatory

Name:

Designation:

Company Seal

Date:

ANNEXURE – II
VENDOR PROFILE

Particulars	Details
Name of Company	
Registered Office address	
Corporate Office address	
Year of Incorporation	
CIN	
PAN	
GSTIN	
Website	
Contact Person	
Mobile No.	
Email ID	
Years of Experience	
Details of your Company working with other institutions	1. 2. 3.

Authorized Signatory

Name:

Designation:

Company Seal

Date:

ANNEXURE – III**ELIGIBILITY CRITERIA COMPLIANCE:**

Sl. No	Eligibility Criteria	Documentary Proof Attached (Yes/No)
1	Company registered in India (Minimum 3 years)	
2	PAN Registration	
3	GST Registration	
4	Average Turnover $\geq$ ₹50 Lakhs	
5	Positive Net Worth	
6	Experience with Bank/Financial Institution	
7	ISO 27001	
8	Non-Blacklisting Declaration	

TECHNICAL COMPLIANCE MATRIX:

Requirement	Compliance (Yes/No)	Remarks
SMS Gateway		
WhatsApp Business API		
OTP Messaging		
Transactional SMS		
Promotional SMS		
DLT Support		
API Integration		
Dashboard & MIS		
Audit Logs		
AES-256 Encryption		
TLS 1.2/1.3		
24x7 Support		

Authorized Signatory

Name:

Designation:

Company Seal

Date:

ANNEXURE – IV
DECLARATION REGARDING CLEAN TRACK RECORD

(On Company Letterhead)

To

The Dy General Manager (ITD),
Andhra Pradesh State Cooperative Bank Limited,
D.No.27-29-28, NTR Sahakara Bhavan,
Governor pet, Vijayawada – 520 002.

Dear Sir/Madam,

Sub: Bulk SMS and WhatsApp Messaging Service – Submission of
Proposal – Reg.

I have carefully gone through the Terms & Conditions contained in the Tender Reference No APCOB/ITD/2279083/PROCUREMENT OF SOFTWARE/2026-27. I hereby declare that my Company/ Firm/ Partners has not been debarred/ blacklisted by any Central or State Government/ Banks or Organizations in India for non-satisfactory past performance, corrupt, fraudulent or any other unethical business practices during the past 3 years. I further certify that i am competent officer in my company to make this declaration.

Authorized Signatory

Name:

Designation:

Company Seal

Date:

ANNEXURE – V
COMMERCIAL RESPONSE

Ref No: APCOB/ITD/2279083/PROCUREMENT OF SOFTWARE/2026-27

Date:

To
 The Dy General Manager (ITD),
 Andhra Pradesh State Cooperative Bank Limited,
 D.No.27-29-28, NTR Sahakara Bhavan,
 Governor pet, Vijayawada – 520 002.

Dear Sir/Madam,

Sub: Bulk SMS and WhatsApp Messaging Service – Submission of Proposal – Reg.

Bulk SMS Charges and WhatsApp messaging Service charges:

Description	Price (₹)
A. Bulk SMS Charges	
B. WhatsApp messaging	
Total (A+B)	

* If there are multiple components under the SMS/WhatsApp messaging category, please mention each component along with its corresponding price.

Note:

1. The above prices are **Exclusive of all taxes**
2. The Agencies will not indicate separate discount, discount if any should be merged in the quoted rates.
3. Duties, taxes and other levies payable as per the statute should not be included in the bid. The price bid shall be quoted exclusive of the applicable taxes.
4. Tender May be awarded for the L1 Vendor as per the Total (A+B).
5. Any other Charges, may be mentioned in the commercial document.

Authorized Signatory

Name:

Designation:

Company Seal

Date:

